

Operational Best Practices	 In Place/ Effective	 In Progress/ Needs Work	 Absent/ Ineffective	N/A	Comments/ Plan for Action
Sewer Loss Prevention and Management The City has a written program for risk assessment and review, regular inspection, preventive maintenance, and emergency response for its sanitary sewer system.					
An ordinance is in place that meets or exceeds current plumbing code requirements for backflow devices. Council meeting minutes reflect recommendations and cost justification by staff for adoption of an ordinance requiring backflow devices when events not addressed by the code occur, such as when a property owner suffers a loss, remodels, or sells the property. Cleanout backflow relief devices are allowed.					
Key personnel have been trained to interact with property owners when responding to reports of sewer backup Training topic outline and document templates are available for review if training not provided by ABAG (David Patzer).					
Sewer inspection and maintenance protocols reflect identification and attention to “high frequency or impact areas” of the system.					