

statement of qualifications



MIG, Inc.

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Number of Employees

120

Contact Person

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MIG, Inc. specializes in the evaluation, planning and design of environments for people. Since 1981, we have worked extensively with citizen's groups and public and private agencies throughout the U.S. to integrate people with and without disabilities. A major part of this work has been the development of policies, plans and physical spaces that meet the needs of all people.

MIG has a complete understanding of the Americans With Disabilities Act architectural guidelines (ADAAG) and the State of California Access Codes. Susan Goltsman, FASLA, co-founder of MIG, has served as a subcommittee chairperson on the Architectural and Transportation Barriers Compliance Board (ATBCB) Committee that developed proposed access standards for developed outdoor recreation areas, *Recommendations for Accessibility Guidelines: Recreational Facilities and Outdoor Developed Areas* (ATBCB, July 1994). MIG wrote the technical manuals for the Access Board's new regulations.

MIG offices are located in Berkeley, Davis, Fullerton, Pasadena, and San Diego, California; Eugene and Portland, Oregon; and Raleigh, North Carolina.

Areas of Expertise

Accessibility Surveying and Planning

MIG helps identify barriers and find solutions that are cost effective and sensitive to the needs of people with disabilities. MIG has conducted Title II Self-Evaluation and Transitions Plans, access surveys and program evaluations, and created communication programs for projects in public buildings, universities, schools, recreation facilities, and other public environments in the Bay Area and nationwide.

Universal Design

As a nationally-recognized leader in universal design, MIG incorporates accessibility and universal design concepts into every project. Universal design involves the planning and design of environments to be usable by the greatest number of people for all levels of ability. From concept design through construction supervision, MIG has experience in the planning and design of environments that integrate people with and without disabilities.

Staff Training

MIG has conducted staff training for public and private agencies on access laws, codes and requirements. We have done training for ABAG, the County of Sonoma and many other public agencies in the Bay Area and throughout the U.S. We also conducted national teleconferences for over 5,000 designers on universal design with PBS and the AIA. MIG led online education classes for licensed design professionals on access for the licensing agency CLARB.

Policy Analysis and Development

MIG reviews organizational policies and procedures to determine how well they respond to the needs of people with disabilities. Over the years, MIG has developed policies for the U.S. Architectural and Transportation Barriers Compliance



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Board; U.S. Armed Forces; National Endowment for the Arts; U.S.D.A. Forest Service; and American Society of Testing and Materials.

MIG's work at the national and international policy level has provided us special access to the people at the Department of Justice and the Access Board who are developing and interpreting the law. MIG often reviews technical manuals produced for these agencies for clarification of the ADA. This affords us a special insight into evolving requirements and the ability to help our clients take an anticipatory stance with respect to regulatory compliance.

Expert Problem Solving and Facilitation

Trusted by both the disability and legal community, MIG is called on when plaintiffs and defendants in accessibility suits cannot reach agreements. MIG has facilitated and monitored settlement agreements for access complaints for U.C. Berkeley, U.C. Davis, the State of California Parks Department, East Bay Regional Parks District, Burbank Airport, and the cities of Santa Rosa, Stockton, Fresno and Clearlake.

Publications

MIG has produced many articles and several significant publications based on lessons learned from our work and our own research concerning the integration of people with and without disabilities. Our significant publications include: *The Accessibility Checklist: An Evaluation System for Buildings and Outdoor Settings* and *Play for All Guidelines: A Tool for the Planning, Design and Management of Outdoor Play Settings for All Children*.

In addition, MIG developed and published *Universal Access to Outdoor Recreation: A Design Guide* in partnership with the USDA Forest Service and *Strategies for Teaching Universal*

Design. These documents are used by hundreds of organizations around the country to create environments that meet the needs of all people.

Electronic & Information Technology Accessibility

MIG has a thorough understanding of the new EIS Accessibility Standards. We develop accessible web sites and other accessible electronic media. MIG recently completed an interactive, web-based survey to solicit input from the disability community regarding the accessibility of California State parks. The web site was fully accessible to a range of disabilities. Over 16,000 people with disabilities participated in the online survey.

Research

MIG is involved in ongoing research and development for Universal Design projects, such as the National Endowment for the Arts grant for the Ed Roberts Campus Universal Design Guidelines and the Federal Highway Administration's universal design for streets and transit nodes. This research will serve as an important data resource for our clients.

relevant experience



Self-Evaluation & Transition Plans

- City of American Canyon
- Central San Joaquin Valley Risk Management Authority
- State of California Department of Parks
- East Bay Regional Park District
- County of Marin, California
- Sonoma County, California
- County of Hawaii Department of Parks and Recreation, Hawaii
- City of American Canyon, California
- City of Concord, California
- City of Napa, California
- City of Sonoma, California
- City of Stockton, California
- City of San Rafael, California
- City of Angels, California
- City of Madera, California
- City of San Francisco Parks and Recreation Department
- Contra Costa Central Sanitary District
- Contra Costa Community College District
- San Diego State University

Compliance Reports / Surveys

- City of Commerce, California
- Redwood City, California
- City of Arcata, California
- City of Piedmont, California
- City of Sunnyvale, California
- University of California, Berkeley
- Berkeley Unified School District
- San Francisco Public Utilities Commission
- Wells Fargo Corporate Properties

ADA Training Experience

The following is a list of agencies and organizations that MIG has trained on the provisions of ADA and/or how to evaluate environments and programs for accessibility.

- ABAG
- Central San Joaquin Valley Risk Management Authority
- Sonoma County
- Marin County
- Independent Cities Risk Management Authority
- City of Fresno
- City of Mountain View
- City of Visalia
- California Parks and Recreation Association
- East Bay Regional Park District
- National Parks and Recreation Association
- American Institute of Architects - Opening All Doors
- American Society of Landscape Architects
- Redwood Empire Insurance Fund (REMIF)
- Wells Fargo Corporate Properties

Barrier-Free Design and Construction

- US Army Standard Designs for Child Development Facilities in the U.S. and Europe
- Flood Park Barrier-Free Design, San Mateo
- City of Oakland Parks and Recreation
- City of Daly City, California
- City of San Jose, California
- Ed Robert Campus, Berkeley, California
- Oakland Zoo, Oakland, California
- Los Angeles Unified School District, California
- Caltrans Child Development Center, Oakland
- Vista Del Mar School, Union School District



educational and professional background

MIG offers a group of highly qualified professionals with extensive experience in ADA consulting services, including Title 24 compliance, policy and program issues, training, and developing ADA Self-Evaluation and Transition Plans.

Tim Gilbert, ICC, CASp, ASLA, Principal, has over 25 years of experience as a public agency planner, building code enforcement officer, and designer of accessible environments. He is CASp certified and an expert in the Uniform Federal Accessibility Standards, ADAAG and Title 24. He is also **I.C.C. (International Code Council) certified (#1091334)** in Disabled Access Building Code/Accessibility issues. Mr. Gilbert has been involved extensively in managing and training staff for accessibility evaluations. He is co-author of *The Accessibility Checklist: An Evaluation System for Buildings and Outdoor Settings*. Mr. Gilbert has a Master of Landscape Architecture degree from University of Michigan and a Bachelor of Arts degree from Oakland University.

Susan Goltsman, FASLA, Principal, is a leader in the field of universal design, with over 25 years of experience creating policies, programs, and special environments that promote the development of people of all abilities. An internationally-recognized expert in the field of universal design and accessibility planning, Ms. Goltsman has served as a subcommittee chairperson on the U.S. Architectural and Transportation Barriers Compliance Board (ATBCB) committee that developed proposed ADA Guidelines for recreation and outdoor environments.

Ms. Goltsman also served on a national committee to adapt the Uniform Federal Accessibility Standards to children's environments, and worked with PBS and the American Institute of Architects to conduct national teleconferences for designers on universal design. Ms. Goltsman has a Master of Science degree in Environmental Psychology from the University of Surrey, England; a Master of Landscape Architecture degree from North Carolina State University; and a Bachelor of Environmental Design degree from Parson's School of Design.

Yuri Jewett, Project Manager, has over nine years of experience as a project manager, with a focus on ADA survey, evaluation, planning and design. Ms. Kilburg's expertise includes California Title 24 and ADAAG accessibility standards, budgeting applications, and graphic communications. Ms. Jewett has a Bachelor of Arts degree from San Francisco State University.

Cecilie Rose, Database Administrator, is a statistician who has worked in accessibility, public health and transportation for over 10 years. Ms. Rose's expertise includes accessibility, information technology, accessible website development and California Title 24 and ADAAG accessibility standards. Ms. Rose also has extensive experience in statistical analysis and survey design, database management and budgeting applications. Ms. Rose has a Master of Science degree in Biostatistics from the University of California, Berkeley and a Bachelor of Science degree from the University of Massachusetts in economics and applied mathematics. Ms. Rose is a board member of the Berkeley Center for Independent Living.

Christine Tran, ICC, Survey Manager, specializes in accessibility, information technology, and California Title 24 and ADAAG accessibility standards. Ms. Tran is **I.C.C. certified (#8023343-21)** and also well-versed in survey design and database management. Ms. Tran's work includes evaluating facilities for compliance with state and federal standards, managing the preparation of ADA Self-Evaluation and Transition Plans, and reviewing the accessibility of policies, activities, and service provided by municipal and county departments. Ms. Tran has a Bachelor of Arts degree from the University of Washington.