

#	Date Added	Added By	Issue/Action Item	Issue Type	Status	Priority (H/M/L)	Assigned To	Progress/Resolution	Target Date
1	2/17/09	Wendy S.	Claim mail (plain text) includes formatting text in the e-mail body.	Application	1 - Open	1 - High	Wendy S.	Tested Claim e-mail with GroupWise. Plain text works but there is formatting code at the bottom of the e-mail. Note: the claim # can be put in the body or subject line as "\$999\$". Change Request (CR) 53338 entered. Sprint 28	11/30/09
2	5/22/09	Wendy S.	Claim Mail - Lost Mail folder. Re-route to another e-mail address.	Application	1 - Open	1 - High	Wendy S.	Change Request (CR) 53816 entered for an estimate. Estimate received and delivered 6/17/2009. Estimate approved by ABAG. Sprint 26	10/12/09
3	5/22/09	Wendy S.	Inactive Examiner names not displaying in the header until you select the Incident tab.	Application	1 - Open	2 - Medium	Wendy S.	Change Request (CR) 55094 entered. Sprint 28	11/30/09
4	7/24/09	Wendy S.	Set-up iVOS Security	Action Item	1 - Open	1 - High	Angela S.	- Fill in ABAG Security Grid.xls' - Enter Security information in iVOS ABAG (8/21/09) vs. Members	9/25/09
5	8/4/09	Wendy S.	Review iVOS Security	Action Item	1 - Open	1 - High	Angela S.	Review iVOS security with Gary Berg after task #4 is complete	9/24/09
6	7/24/09	Wendy S.	Set-up Correspondence	Action Item	1 - Open	2 - Medium	Angela S.	- Configure remaining 5 correspondence letters (as much as possible) 9/03/2009 - Jim will help Fred with remaining correspondence variables if necessary	9/21/09
7	8/4/09	Wendy S.	Correspondence training	Action Item	1 - Open	2 - Medium	Wendy S.	Wendy will set-up meeting with Gary Berg to help complete the correspondence after task #6 is complete. Set-up client defined variables	9/24/09
8	7/24/09	Wendy S.	Load Insured (Member) contact information.	Action Item	3 - Closed	2 - Medium	Angela S.	ABAG to provide Insured (Member) contact information w/contact type to Wendy. See Issue # 29.	8/7/09
9	7/24/09	Wendy S.	MDR Report	Action Item	1 - Open	2 - Medium	Wendy S.	- Evaluate MDR report and determine development strategy. - Present possible solutions with cost estimates to ABAG. - Meeting schedule for 9/22/2009.	9/22/09
10	7/24/09	Wendy S.	Deductible Billing	Action Item	1 - Open	1 - High	Wendy S.	Complete Deductible Billing Report and determine best way to retrieve information at a later date. Possible invoice number issue. ABAG will get back to Wendy. 9/03/2009 - ABAG will send formatting changes. ABAG to complete testing with credits, etc. by 9/25/2009	8/14/09
11	7/24/09	Wendy S.	Oracle Financial Interface - Specifications	Action Item	3 - Closed	1 - High	Angela S.	Finalize Oracle interface specification	8/5/09

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12	7/24/09	Wendy S.	Oracle Financial Interface - Development	Action Item	3 - Closed	1 - High	Wendy S.	Develop Oracle Financials interface. 9/04/2009 - Issue with the check amount resolved.	9/4/09
13	7/24/09	Wendy S.	PERI GL - iVOS installation	Action Item	3 - Closed	2 - Medium	Wendy S.	Send PERI GL Hot Fix to ABAG. 8/11/2009 - Provided Hotfix via FTP site.	8/11/09
14	7/24/09	Wendy S.	PER GL - testing	Action Item	1 - Open	2 - Medium	Angela S.	Test PERI GL update with PERI 9/03/2009 - Forwarded documentation to Angela. Aon to help with the PERI configuration. WebEx Wed morning (9/23) to review.	10/9/09
15	7/24/09	Wendy S.	Check printing - formatting	Action Item	3 - Closed	2 - Medium	Wendy S.	- Test check printing alignment - Complete formatting	8/17/09
16	7/24/09	Wendy S.	Check printing - printers	Action Item	3 - Closed	2 - Medium	Angela S.	Verify which printers are capable of using magnetic ink cartridges. They don't need to use magnetic ink.	8/17/09
17	7/24/09	Wendy S.	Positive Pay interface - specifications	Action Item	3 - Closed	1 - High	Angela & Fred	Get Positive Pay Specification from Bank of the West and send to Wendy.	8/7/09
18	7/24/09	Wendy S.	Positive Pay interface - testing	Action Item	3 - Closed	1 - High	Wendy & Angela	- Configure Positive Pay in iVOS - Test Positive Pay interface with Bank of the West Issue with a missing class file. Resolved by coping JDK tools.jar file to tomcat WEB-INF\lib 9/04/2009 - test with bank, successful. - Set-up Transmittal letter - delivered, to be tested Transmittal letter test successful	8/27/09
19	7/24/09	Wendy S.	Document final acceptance tasks	Action Item	1 - Open	2 - Medium	Angela S.	Document the tasks to test the Final data conversion for Go-Live. 8/06/09 - Wendy sent sample test plan.	9/18/09
20	8/4/09	Wendy S.	Report Designer training	Action Item	3 - Closed	2 - Medium	Wendy S.	Schedule iVOS Report Designer Training session with Gary Berg. Scheduled for Sept.18 @ 9:00am.	9/18/09
21	8/6/09	Wendy S.	Check Printing - test with Bank of the West	Action Item	1 - Open	2 - Medium	Angela S., Herb P.	Send sample checks to Bank of the West as a test. Sent to bank. There are 3 formatting issues to be resolved. 9/17/2009 - Re-sent checks to the bank. 9/21/2009 - Fred will send check face format change to Wendy. ('not valid' comment)	9/8/09
22	8/6/09	Wendy S.	Final End-user training	Action Item	1 - Open	2 - Medium	Wendy S.	Done right before Go-live. Schedule with Gary Berg. And, have Gary or Steven Thomas be available for questions at Go-live.	

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23	8/6/09	Wendy S.	Review User Interface question/issues list	Action Item	3 - Closed	2 - Medium	Wendy S.	Hold review meetings via WebEx. Review meeting held - 8/10/09	
24	8/12/09	Wendy S.	Test 1099	Action Item	1 - Open	2 - Medium	Angela S.	Fred is working on it. Document changes so they can be repeated in Final data conversion.	9/28/09
25	8/13/09	Wendy S.	The 'Reserve' tab form does not have refresh capabilities. If a user enters a payment on the "Scheduled Payment" tab form and saves it, corrects a mistake and resaves the scheduled payment, then upon returning to the 'Reserve' tab form, they will notice that the data shown for "Scheduled Payments" and "Outstanding" does not reflect the correction. In order to view the correct data, the user will have to exit and re-enter the claim. Some tab forms have a 'Refresh' data button and the 'Reserve' tab form should have it as well.	Action Item	3 - Closed	2 - Medium	Wendy S.	Entered Change Request (CR) 70384 Requested for development Sprint 28. 9/03/2009 - Right-click in the 'EXPENSE' portion of the screen to get the drop-down with Refresh on it. Change Request (CR) cancelled.	10/30/09
26	8/13/09	Wendy S.	The user is allowed to overwrite the existing sticky note without confirmation. It should prompt the user to confirm that their intention is to overwrite the existing note.	Action Item	1 - Open	2 - Medium	Wendy S.	Wendy can not recreate the issue. ABAG will send specific steps to recreate. Set-up a WebEx	8/21/09
27	8/13/09	Wendy S.	Determine if RM "Incident Only" records were converted into iVOS.	Action Item	3 - Closed	1 - High	Angela S.	Look-up a Incident Only record in RM and see if it's in iVOS. Have Cyndra look at the RM data for Incident Only. Needs to be done in Trial data. 8/21/09 - Communicated to Angela that there is not enough information in RM to convert Incident Only events. She will talk with Fred. Issue moved to Data Conversion Issue list (#10).	
28	8/13/09	Wendy S.	Case Load Management - Total Incurred = \$0.00	Action Item	3 - Closed	2 - Medium	Angela S.	Requested a Hotfix for Change Request (CR) # 34336. 8/25/09 - delivered Hot Fix #34 via FTP site 8/27/09 - ABAG installed and tested successfully.	8/26/09
29	7/24/09	Wendy S.	Load Insured (Member) contact information.	Action Item	3 - Closed	2 - Medium	Wendy S.	Wendy to have Cyndra update trial data and Final data conversion scripts. Information is needed for Correspondence Variables. Continuation of issue # 8 Fred manually entered data in iVOS trial data. Issue moved to Data Conversion Issue list (#11).	

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30	8/13/09	Wendy S.	Modify check register	Action Item	3 - Closed	1 - High	Wendy S.	Modifying the check register is not part of the original contract. Options: 1) ABAG can modify the report after the Report Designer training. 2) Aon can estimate the development effort to modify the report.	9/4/09
31	8/13/09	Wendy S.	Set-up Grants	Action Item	1 - Open	2 - Medium	Gertruda	Charlene and Fred will set it up. Document changes so they can be repeated in Final data conversion. 9/21/09 - Set-up WebEx in a few days to review Grants. Fred will get back to Wendy with when.	9/18/09
32	8/13/09	Wendy S.	Business Intelligence Reports	Action Item	1 - Open	2 - Medium	Gertruda	ABAG will revisit this issue after the Report Designer training.	
33	8/20/09	Wendy S.	Review iVOS with Examiners after security is set-up	Action Item	1 - Open	1 - High	Angela S.		9/18/09
34	8/20/09	Wendy S.	Check Printing - Check Break Expressions for check number sequences	Action Item	1 - Open	1 - High	Wendy S.	Check Break expressions determine transaction grouping and determine check number sequence.	9/10/09
35	8/20/09	Wendy S.	Coverage Limit. ABAG will determine what coverage limits they want and send it to Wendy for the Final data conversion.	Action Item	1 - Open	2 - Medium	Angela & Fred		9/17/09
36	8/27/09	Wendy S.	Document Imaging	Action Item	1 - Open	2 - Medium	Wendy S.	Get documentation on how it works and the scanner specifications. There are no scanner requirements. Review Workflow. 9/03/2009 - ABAG will review online documentation	
37	9/3/09	Wendy S.	CMS module (Centers for Medicare & Medicaid Services)	Action Item	1 - Open	1 - High	Wendy S.	Wendy will send CMS information to Angela and Brian. Completed 9/03/2009 The Member/City will register but will use ABAG as the agent. Wendy will have David Neubert contact ABAG re: CMS	
38	9/19/09	Wendy S.	Set-up report distribution for Deductible Billing reports	Action Item	1 - Open	1 - High	ABAG	Deductible reports need to be distributed to Charlene and Angela.	
39	9/19/09	Wendy S.	Can Deductible Billing report be set-up to NOT print the report if the balance is zero?	Question	1 - Open	1 - High	Wendy S.	Gary suggests trying to use SQL selection criteria.	